

# Avoid the effects of limescale deposits



## Everything you need to know about Hydroflow.

Your central heating system, household equipment and appliances can be prone to limescale build-up, especially if you live in a hard water area. You may be aware that you have hard water due to limescale formation on your shower head or your kettle. Left unchecked, this can lead to a loss of efficiency from your heating system and higher running costs. Hydroflow uses electric fields to help prevent this build-up, keeping your central heating system, household equipment and appliances working smoothly and effectively.

**British Gas** 

Your energy experts

**Q Why is Hydroflow right for you?**

**A** By installing Hydroflow you can prevent limescale building up, not only in your central heating system but also in other appliances such as your washing machine and dishwasher, which can cause damage and reduce efficiency. A one off installation means you will be able to cut heating costs and improve the longevity of your system.

**Q How does the Hydroflow work?**

**A** The Hydroflow induces electric fields throughout your entire heating system, which will help break down limescale deposits into smaller crystals. These particles can then be washed away with the flow.

**Q How long will it take?**

**A** Installing the Hydroflow will take up to 1 hour.

**Q Where will the Hydroflow be located?**

**A** The Hydroflow will be fitted to the cold water pipe, and your British Gas engineer will discuss with you the most appropriate location for this.

**Q Is there a guarantee?**

**A** Yes, each Hydroflow comes with a 3-year product guarantee.

**Q What products in my home will benefit from having a Hydroflow installed?**

**A** Hydroflow will prevent limescale build-up on the following:

- Washing Machine
- Dishwasher
- Gas Boiler
- Electric Water Heater
- Solar Panels
- Pipes

**Q Will Hydroflow help improve energy efficiency?**

**A** Approximately 1mm of limescale can decrease the efficiency of your boiler by 10%. Hydroflow can protect your central heating system, household equipment and appliances whilst helping to increase their efficiency.