

# Your smart energy monitor



## It all begins by starting your energy monitor

Your smart energy monitor is a user friendly device that works wirelessly with your smart meter so you can control and see how much energy you are using in real time. It will help you understand your energy use so that you can make changes and become more energy efficient.

To understand more about how to use your smart energy monitor read inside.



A quick and easy guide

# See all your energy usage at a glance



## 1. Select a fuel type

See the energy you're using, as you use it, in kWh by fuel type: **Dual Fuel, Gas or Electricity**. Just tick the icons to switch between views.

## 2. Energy traffic lights

The light-bar always shows your 'electricity use now' and changes colour to indicate current consumption. **Green** indicates low energy load, **amber** a higher level of load and **red** higher still. These lights are active at all times.

## 3. Date and time

The right time and date will automatically be displayed throughout the year.

## 4. Your measurements

See your energy usage either in pounds and pence, kWh or CO<sub>2</sub> emissions over time and as a percentage of the target budget you've set.

## 5. Track your energy

Set yourself a daily energy target budget in either pounds and pence or kWh, using the menu options, then the red pointer will show you how you're doing. The colours on the counter show if you're within your **energy target 't'**.

White segments = less than target, amber = near target, red = target exceeded.

## 6. Sleep mode

To save energy, the monitor will go to sleep when not in use and only the traffic light display will operate. Touch the screen to wake it up.

## 7. Messages

British Gas can send you messages via your monitor. The message icon indicates an unread message. To read the message, go to **menu** then select **messages**.

## 8. Signal

This shows the signal strength between the monitor and your electricity smart meter.

## 9. Power

Remember to plug your monitor into the mains. It can also be temporarily powered by 4 x AAA batteries, but only for a maximum of 72 hours.

## 10. Carousel options

The main carousel in the centre of the screen displays your energy according to your fuel and measurement selection. Just swipe your finger to customise your view.

## Keeping control of your energy can save you money

Your smart energy monitor is an easy to use touch-screen device that works wirelessly with your smart meters, so you can keep an eye on your energy usage and choose to be more efficient.

Under the menu section you can see all of the features below which will help you make the most of the monitor in order to save energy and money. You can also change the monitor settings at any time so you can see what works best for you and your home.



### See your history

By viewing your energy usage history, you can **compare** what you're using now to what you were using within the previous hour, day, week or month. So you'll know how your energy usage changes over time.



### Meter readings

Under the menu section you can also view your latest meter readings at the touch of a button – these are sent to us automatically and you can be confident that your bills are **accurate**.



### Set your budget

Setting yourself a budget can really help you **manage** your energy usage. You can choose your own target in pounds or kWh, based on how many bedrooms you have, or your type of fuel. Your target budget will be clearly displayed on the home screen with a **'t'** symbol.



### Understand your tariff

Transparency: press this icon and you'll see the price of the tariff you're currently on and what your energy is costing you. If you move to a different tariff, we will update the information over the air and your smart energy monitor will display the new tariff.

## Answers to some of your most common queries

### Q. Where can I go to find out how to make the most of my smart energy monitor?

A. You can go online, to [britishgas.co.uk/smartmeters](http://britishgas.co.uk/smartmeters), and watch an online video guide that will explain how your smart energy monitor works, and how you can use it to stay in control of your energy.

### Q. If I unplug my smart energy monitor, will any data be lost?

A. No. Because of the way it connects to your electricity meter for the data, if your smart energy monitor is unplugged it will automatically catch up when it is plugged in again.

### Q. Will my smart energy monitor accurately reflect my energy tariff?

A. It's a close indicator. Because of the way your tariff works, there will be slight fluctuations in the energy costs shown per kilowatt over the course of each quarter. This is completely normal and is explained in your existing terms and conditions.

### Q. What if my smart energy monitor shows low signal strength?

A. Don't worry, simply moving it closer to your electricity meter (not your gas meter) will strengthen it, as this is where the signal is generated.

### Q. How do I read my meters directly?

A. You don't need to. Gas and electricity meter readings are automatically sent to us every day. Your electricity meter reading is shown by default. However, if you want to read your gas meter manually, press the red button marked 'A' to switch on the meter display and then press 'A' once, again.

Questions? Here's the number of our Smart Metering team



**0800 980 6121\***

Open Monday to Friday: 8am to 8pm, Saturday: 8am to 6pm

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